

American Embassy, Amman

Vacancy Announcement

ANNOUNCEMENT NUMBER: 11-49

OPEN TO: Current Employees of the Mission

POSITION: American Citizen Services Assistant/Cashier, FSN-7

OPENING DATE: September 29, 2011

CLOSING DATE: October 12, 2011

WORK HOURS: Full-time; 40 hours/week

SALARY: *Not-Ordinarily Resident: (Position Grade: FP-7)
*Ordinarily Resident: JD 8,587 p.a. (Starting salary)

NOTE: ALL ORDINARILY RESIDENT APPLICANTS MUST SUBMIT THE REQUIRED WORK AND/OR RESIDENCY PERMITS TO BE ELIGIBLE FOR CONSIDERATION.

The U.S. Embassy in Amman is seeking an individual to fill an American Citizen Services/Cashier (ACS) position at the Consular Section.

BASIC FUNCTION OF POSITION

The ACS Assistant duties, Primary Cashier will perform a range of services for American Citizen Services (ACS). Interviews persons seeking ACS services and determines what is needed and how to proceed with services. Primary consular cashier operates the Automated Cash Register System daily. Retrieve the cash box daily from the Accountable Consular Officer. Answers and responds to incoming telephone and e-mail inquiries regarding ACS issues, advising American citizens and other inquirers on proper procedures. The incumbent will also assist as needed in child custody, welfare and death cases for American Citizens.

QUALIFICATIONS REQUIRED

NOTE: All applicants must address each selection criterion detailed below with specific and comprehensive information supporting each item.

1. Completion of Secondary Education. Supporting documentation (i.e., high school certificate) must be included in the application for eligibility purposes.

2. Must have 2 years of experience in administrative, governmental, paraprofessional experience; or previous experience with American Citizen Services work is required.
3. Level 4 in English and in Arabic is required. English proficiency will be tested. A score of 785 in the TOEIC exam or 590 in the TOEFL exam will be accepted. Exam scores are valid for 6 months.
4. Must have quick and accurate data entry skills, must be able to navigate standard system software, the ability to accurately handle money is required.

SELECTION PROCESS

When equally qualified, U.S. Citizen Eligible Family Members (AEFMs) and U.S. Veterans will be given preference. Therefore, it is essential that the candidates address the required qualifications above in the application.

ADDITIONAL SELECTION CRITERIA

1. Management will consider nepotism/conflict of interest, budget, and residency status in determining successful candidacy.
2. Current employees serving a probationary period are ineligible to apply.
3. Currently employed U.S. Citizen EFM's who hold an FMA appointment are ineligible to apply for advertised positions within the first 90 calendar days of their employment.
4. Currently employed NORs hired under a Personal Services Agreement (PSA) are ineligible to apply for advertised positions within the first 90 calendar days of their employment, unless currently hired into a position with a When Actually Employed (WAE) work schedule.

TO APPLY:

Interested applicants for this position should submit the following or the application will not be considered:

1. Application for U.S. Federal Employment (SF-171, DS-174)
2. A current resume or curriculum vitae that provides the same information as an DS-174; plus.
3. Candidates who claim U.S. Veterans' preference must provide a copy of their Form DD-214 with their application. For more information on the Veterans' Preference program, go to <http://www.opm.gov/veterans/>.
4. Any other documentation (e.g. essays, certificates, awards, copies of degrees earned) that addresses the qualification requirements of the position as listed above.

SUBMIT APPLICATION TO

Human Resources Office

Telephone: 5906000

FAX: 5931598

Applications can also be submitted electronically through

AmmanEmployment@State.gov

DEFINITIONS

1. AEFM: A type of EFM that is eligible for direct hire employment on either a Family Member Appointment (FMA) or Temporary Appointment (TEMP) provided s/he meets all of the following criteria:

- U.S. citizen;
- Spouse or dependent who is at least age 18;
- Listed on the travel orders of a Foreign or Civil Service or uniformed service member permanently assigned to or stationed at a U.S. Foreign Service post or establishment abroad with a USG agency that is under COM authority;
- Is resident at the sponsoring employee's or uniform service member's post of assignment abroad, approved safehaven abroad, or alternate safehaven abroad; and
- Does not receive a USG annuity or pension based on a career in the U.S. Civil, Foreign, or uniform services.

2. EFM: Family Members at least age 18 listed on the travel orders of a Foreign or Civil Service or uniformed service member permanently assigned to or stationed to a U.S. Foreign Service post or establishment abroad with a USG agency that is under COM authority who do not meet the definition of AEFM above.

3. Member of Household: A MOH is a person who: 1) Has accompanied, but is not/not on the travel orders of a U.S. citizen Foreign or Civil Service employee or uniform service member permanently assigned to or stationed at a U.S. Foreign service post or establishment abroad; 2) Has been declared by the sponsoring employee to the Chief of Mission as part of his/her household; and 3) Resides at post with the sponsoring employee.

4. Ordinarily Resident (OR): A citizen of the host country or a citizen of another country who has shifted the main residency focus to the host country and has the required work and/or residency permits for employment in country.

5. Not-Ordinarily Resident (NOR): Typically NORs are U.S. Citizen EFMs and EFMs of FS, GS, and uniformed service members who are eligible for employment under an American USG pay plan, on the travel orders and under Chief of Mission authority, or other personnel having diplomatic privileges and immunities.

CLOSING DATE FOR THIS POSITION: October 12, 2011

An Equal Opportunity Employer

The U.S. Mission in Jordan provides equal opportunity and fair and equitable treatment in employment to all people without regard to race, color, religion, sex, national origin, age, disability, political affiliation, marital status, or sexual orientation. The Department of State also strives to achieve equal employment opportunity in all personnel operations through continuing diversity enhancement programs.

The EEO complaint procedure is not available to individuals who believe they have been denied equal opportunity based upon marital status or political affiliation. Individuals with such complaints should avail themselves of the appropriate grievance procedures, remedies for prohibited personnel practices, and/or courts for relief.

Draft:HRO:MShami

Clearance: HRO: YAlAnnabi

HRO: ABlenke

FMO: BBishop

CONS:MCasey